

10.2 Fault report

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| ☐ DEGERtracker D60H | ☐ DEGERtracker D80 | ☐ DEGERtracker D100 |
| ☐ DEGERtracker 5000HD | ☐ DEGERtracker 6000NT | ☐ DEGERtracker 9000NT |
| ☐ DEGERtracker 3000NT | ☐ DEGERtracker 3000HD | ☐ DEGERtracker 5000NT |

Delivery date	DEGERtracker serial no.	EC-6 serial no.	EMO serial no.
☐ Single system ☐ Energy plant with systems	Wind monitor type ☐ CCB BASIC (plastic) ☐ CCB STANDARD (aluminum, non-heated) ☐ CCB ADVANCED (aluminum, heated)		
☐ Ground-mounted ☐ Installed on building			

Problem description

Spare part needed:

Measured values according to troubleshooting diagram		Yes	No
East-west axis moves to brightest spot (possibly cover up a solar cell).		☐	☐
East-west drive can move in both directions when controlled by the joystick (CCB).		☐	☐
Elevation axis moves to brightest spot (possibly cover up a solar cell).		☐	☐
Elevation drive can move in both directions when controlled by the joystick (CCB).		☐	☐
Control using wind monitor: Moves into horizontal position		☐	☐
Measured values on energy converter			
Voltage input	Terminal L - N	V	
LED MOTOR POWER OK		Green LED ☐	LED off ☐
LED SENSOR POWER OK		Green LED ☐	LED off ☐
LED EL MOTOR	Terminal 1-2	Green LED ☐	Red LED ☐
LED AZ MOTOR	Terminal 3-4	Green LED ☐	Red LED ☐
LED EL SENS OUT	Terminal 11-12	Green LED ☐	Red LED ☐
LED AZ SENS OUT	Terminal 13-14	Green LED ☐	Red LED ☐
Signal at SAVE POS?	Terminal 20-21	+ ☐ or - ☐	V
Signal at external EL?	Terminal 16-17	+ ☐ or - ☐	V
Signal at external AZ?	Terminal 18-19	+ ☐ or - ☐	V
Power consumption for elevation motor		+ ☐ or - ☐	A
Power consumption for azimuth motor (east-west)			A
Jumper settings		J1 ☐ J2 ☐ J3 ☐ J4 ☐ J5 ☐ J6 ☐ J7 ☐	

Contact ☐ Installer ☐ Operator Company/name Address Postal code, city Contact partner > phone number, e-mail address	Delivery address For return parts: DEGERHellas LTD 169 Great Alexander Str. Agioi Anargyroi 13562 Athens, Greece
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