



Fault report

(to be sent to info@degerhellas.gr & info-greece@degerenergie.com)

DEGERtracker S100-PF-DR

Click here to enter a date.	Click here to enter text.	Click here to enter text.	Click here to enter text.
Delivery date	DEGERtracker serial number	EK-S serial number	Motor serial number
<input type="checkbox"/> Single system <input type="checkbox"/> Energy plant with ... systems	Wind guard type <input type="checkbox"/> CCB-S (aluminum, heated)		

Problem description

[Click here to enter text.](#)

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Spare part requirement:

[Click here to enter text.](#)

Measured values according to troubleshooting diagram		Yes	No
East-west axis moves to brightest spot (possibly cover up a solar cell)		<input type="checkbox"/>	<input type="checkbox"/>
East-west drive can move in both directions when controlled by the joystick (CCB-S)		<input type="checkbox"/>	<input type="checkbox"/>
Control using joystick: Moves into horizontal position		<input type="checkbox"/>	<input type="checkbox"/>
Control using wind monitor: Moves into horizontal position		<input type="checkbox"/>	<input type="checkbox"/>
Measured values on energy converter			
Voltage input	Terminal 9-10 (green LED)	V	
LED MOTOR POWER OK		Green LED <input type="checkbox"/>	LED off <input type="checkbox"/>
LED SENSOR POWER OK		Green LED <input type="checkbox"/>	LED off <input type="checkbox"/>
LED MOTOR	Terminal 1-2	Green LED <input type="checkbox"/>	Red LED <input type="checkbox"/>
LED SENS OUT	Terminal 11-12	Green LED <input type="checkbox"/>	Red LED <input type="checkbox"/>
Signal at SAVE POS?	Terminal 20-21	+ <input type="checkbox"/> or - <input type="checkbox"/>	Click here to enter text. V
Signal at clamp EXTERNAL?	Terminal 18-19	+ <input type="checkbox"/> or - <input type="checkbox"/>	Click here to enter text. V
Power consumption for motor			Click here to enter text. A
Jumper settings	J1 <input type="checkbox"/> J2 <input type="checkbox"/> J3 <input type="checkbox"/> J4 <input type="checkbox"/> J5 <input type="checkbox"/> J6 <input type="checkbox"/> J7 <input type="checkbox"/>		

Contact <input type="checkbox"/> Installer <input type="checkbox"/> Operator Click here to enter text. Company/name Click here to enter text. Address Click here to enter text. Postal code, city Click here to enter text. Contact partner > phone number, e-mail address	Delivery address for return parts: DEGERHellas LTD 169 Great Alexander Str. Agioi Anargyroi 13562 Athens, Greece
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